

## **BET – Lead Tech**

BET performs a variety of routine and complex tasks associated with the evaluation, diagnosis, repair and certification of clinical equipment as defined by equipment involved in the treatment, care, diagnosis, management and monitoring of veterinary patients. Candidate will need a strong technical background, typically acquired through a two-year Associate Degree program in Electronics or Biomedical Equipment Technology. Position will require familiarity with electronic and mechanical medical equipment. Should have 5+ years experience as a Lead Tech / Supervisor.

### **Job Duties and Responsibilities**

Perform a variety of routine and complex tasks associated with the evaluation, diagnosis, repair and certification of clinical equipment as defined by medical equipment involved in the treatment, care, diagnosis, management and monitoring of veterinary patients.

Experience creating and managing a full-service medical equipment repair center, including knowledge of all testing equipment, tools, processes and procedures.

Have the ability to troubleshoot and find solutions to medical veterinary equipment issues via telephone with customers while maintaining a professional, positive demeanor.

Experience managing the ROI of the department and a small staff

Evaluate and diagnose medical veterinary equipment for repair and certification and to implement corrective and preventative maintenance actions and special requests as needed. Perform electrical safety tests and exhaustive functional tests to bring equipment back to original manufacturer's specification, using specialized test equipment.

Notify departments regarding status of certifications and repairs. Responsible to maintain for immediate shipment, an inventory of loaner / replacement equipment.

Effectively prioritize tasks and maintain required levels of productivity, plus demonstrate initiative and concern for planning, time utilization, and cost containment. Maintain effective working relationships with co-workers, salespeople, management and customers.

Maintain accurate and timely documentation including inventory and testing documents. Perform all duties related to this position, as they are needed. Maintain a clean and safe work place. Develop and implement a plan for departmental and professional growth. Establish SOP for all processes and procedures.

Willingness to follow direction and to perform certain duties outside of primary job description, to include but not limited to assisting in inventory management. Limited travel and limited weekend requirements. Reliable, personal transportation is required.

**Salary** – Starting salary is \$45,000 with incentive package tied to ROI to \$50,000, first year. Clear objectives will be provided. Full benefits package, including medical, dental, life, 401K, Paid holidays and PTO.

**Contact** – Karen Callinicos. Send resume' to [teamsupport@conquest-one.com](mailto:teamsupport@conquest-one.com)

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